Narayana
Health Insurance

REQUEST FOR CASHLESS HOSPITALISATION FOR HEALTH INSURANCE POLICY

TO BE FILLED IN BLOCK LETTERS

Name of the hospital:

Hospital location: Hospital ID:

Hospital email ID: ROHINI ID:

DETAILS OF THE THIRD PARTY ADMINISTRATOR / INSURER / HOSPITAL

a) Name of Insurer: **Narayana Health Insurance Limited** b) Phone no.: **+91 9821034071** c) Email ID: **preauth@narayanahealth.insurance**

TO BE FILLED BY INSURED/PATIENT

ABHA ID (If available):

a) Name of the patient:

b) Gender: Male Female Third Gender c) Contact no.: d) Alternate contact no.:

e) Age: Years Y Y Months M M f) Date of birth: D D M M Y Y Y Y g) Insurer ID card no.:

h) Policy number/Name of Corporate: i) Employee ID:

j) Currently do you have any other medical claim/health Insurance: Yes No j. 1) Insurer Name:

j.2) Give details:

k) Do you have a family physician, if yes: Name: k.1) Contact no.:

l) Occupation of insured patient:

m) Address of insured patient:

TO BE FILLED BY THE TREATING DOCTOR/HOSPITAL

a) Name of the treating Doctor: b) Contact no.:

c) Name of Illness/disease with presenting complaints:

d) Relevant clinical findings:

e) Duration of the present ailment: days e.1) Date of first consultation: D D M M Y Y Y Y

e.2) Past history of present ailment if any:

f) Provisional diagnosis:

f.1) ICD 10 code:

g) Proposed line of treatment: Medical management Surgical management Intensive care Investigation Non-Allopathic treatment

h) If investigation and/or medical management, provide details:

i) If Surgical, name of surgery:

i.1) ICD 10 PCS code:

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j) If other treatments provide details:

k) How did injury occur:

L) In case of accident: I. Is it RTA: Yes No ii. Date of injury: D D M M Y Y Y Y iii. Reported to Police: Yes NO iv. FIR no:

v) Injury/Disease caused due to substance abuse/alcoholconsumption Yes NO Yes NO

m) In case of maternity: G P L A n) Expected date of delivery: D D M M Y Y Y Y

DETAILS OF THE PATIENT ADMITTED

a) Date of admission: D D M M Y Y Y Y b) Time of admission: H H M M c) This is an emergency/ a planned hospitalization event

d) Expected no. of days stay in hospital: Days e) Days in ICU: Days f) Room Stay:

g) Per Day Room Rent + Nursing & Service charges + Patient's Diet: Rs.

h) Expected cost for investigation + diagnostics: Rs.

i) ICU Charges: Rs.

j) OT Charges: Rs.

k) Professional fees Surgeon + Anesthetist fees + Consultation charges: Rs.

L) Medicines + Consumables cost of Implants: (specify if applicable) Rs.

m) Other hospital expenses if any: Rs.

n) All-inclusive package charges if any applicable: Rs.

o) Sum Total expected cost of hospitalization Rs.

p. Mandatory past historyof any chronic illness. If yes (since month/year)

1. Diabetes M M Y Y
2. Heart Disease M M Y Y
3. Hypertension M M Y Y
4. Hyperlipidemias M M Y Y
5. Osteoarthritis M M Y Y
6. Asthma/ COPD / Bronchitis M M Y Y
7. Cancer M M Y Y
8. Alcohol or drug abuse M M Y Y
9. Any HIV or STD / related ailments M M Y Y
10. Any other ailment give details:

DECLARATION (PLEASE READ VERY CAREFULLY)

We confirm having read understood and agreed to the declaration of this form

a) Name of the treating doctor:

b) Qualification: c) Registration No. with State code:

DECLARATION BY THE PATIENT / REPRESENTATIVE:

a. I agree to allow the hospital to submit all original documents pertaining to hospitalization to the Insurer after the discharge. I agree to sign on the Final Bill & the Discharge Summary, before my discharge.
b. Payment to the hospital is governed by the terms and conditions of the policy. In case we are not able to settle the hospital bill, I undertake to settle the bill as per the terms and conditions of the policy.
c. All non-medical expenses and expenses not relevant to current hospitalization and the amounts over & above the limit authorized by the Insurer not governed by the terms and conditions of the policy will be paid by me.
d. I hereby declare to abide by the terms and conditions of the policy and if at any time the facts disclosed by me are found to be false or incorrect I forfeit my claim and agree to indemnify the insurer.
e. I agree and understand that the Insurer is in no way guaranteeing that the services provided by the hospital will be of a particular quality or standard.
f. I hereby warrant the truth of the forgoing particulars in every respect and I agree that if I have made or shall make any false or untrue statement, suppression or concealment with respect to the claim, my right to claim reimbursement of the said expenses shall be absolutely forfeited.
g. I agree to indemnify the hospital against all expenses incurred on my behalf, which are not reimbursed by the Insurer. "I/We authorize Insurance Company to contact me/us through mobile/email for any update on this claim"

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a) Patient's / Insured's name:

b) Contact number: c) Email ID: (Optional)

d) Patient's / Insured's signature: Date: D D M M Y Y Y Y Time: H H M M

HOSPITAL DECLARATION

a. We have no objection to any Insurance Company official verifying documents pertaining to hospitalization.
b. All valid original documents duly countersigned by the insured / patient as per the checklist below will be sent to Insurance Company within 7 days of the patient's discharge.
c. We agree that the Insurance Company will not be Liable to make the payment in the event of any discrepancy between the facts in this form and discharge summary or other documents.
d. The patient declaration has been signed by the patient or by his representative in our presence.
e. We agree to provide clarifications for the queries raised regarding this hospitalization and we take the sole responsibility for any delay in offering clarifications.
f. We will abide by the terms and conditions agreed in the MOU.
g. We confirm that no additional amount would be collected from the insured in excess of Agreed Package Rates except costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility choosing separate line of treatment which is not envisaged/ considered in package).
h. We confirm that no recoveries would be made from the deposit amount collected from the insured except for costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility/ choosing separate line of treatment which is not envisaged/considered in package).
i. In the event of unauthorized recovery of any additional amount from the Insured in excess of Agreed Package Rates, the Insurance Company reserves the right to recover the same from us (the Network Provider) and,/or take necessary action, as provided under the MOU or applicable laws.

DOCUMENTS TO BE PROVIDED BY THE HOSPITAL IN SUPPORT OF THE CLAIM

1. Detailed Discharge Summary and all Bills from the hospital.
2. Cash Memos from the Hospitals / Chemists supported by proper prescription.
3. Receipts and Pathological Test Reports from Pathologists, supported by note from the attending Medical Practitioner / Surgeon recommending such pathological Tests.
4. Surgeon's Certificate stating nature of Operation performed and Surgeon's Bill and Receipt.
5. Certificates from attending Medical Practitioner / Surgeon that the patient is fully cured.

Hospital seal: Doctor's signature:

Date: D D M M Y Y Y Y Time: H H M M